

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:

Case:

03-097

ORIGINAL

Regarding a complaint by (Person making the complaint):

OTIS FLYNN

Against (Utility name):

PEOPLES ENERGY CO.

As to (Reason for complaint)

PEOPLES GAS CO. PLACED A \$7964.00 COLLECTION ACCOUNT

AGAINST MY CREDIT WITH EQUIFAX CREDIT AGENCY. THEY FALSLY CLAIMED THAT  
I HAD OWNERSHIP INTEREST IN 7836 S. PEORIA ST. CHICAGO, IL DURING THE  
PERIOD 04/00 to 01/01

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

10049 S. LAFAYETTE AVE. CHICAGO, IL. 60628

The service address that I am complaining about is

7836 S. PEORIA ST. CHICAGO, IL. 60620

My home telephone is

[773] 671-4243

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[773] 671-4243

(Full name of utility company) PEOPLES ENERGY  
to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

220 ILCS 5/3-122

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. PEOPLES GAS CO HAS A COLLECTION ACCOUNT ISSUED AGAINST MY CREDIT WITH EQUIFAX CREDIT AGENCY IN THE AMOUNT OF \$7964.00.
2. PEOPLES GAS CO. CLAIMS THAT I HAD INTEREST IN THE PROPERTY LOCATED AT 7836 S. PEORIA ST. DURING THE PERIOD 04/00 to 01/01.
3. BY PLACING A DEFECT ON MY CREDIT, PEOPLES GAS CO HAS PREVENTED ME FROM QUALIFYING TO PURCHASE REAL ESTATE WHICH IS THE WAY I EARN MY LIVELYHOOD. I ESTIMATE THE ECONOMIC LOSS TO BE \$25,000.
4. I HAVE SUFFERED MENTAL ANGUISH AS A RESULT OF THIS LOSS. THE COST IS INDETERMINATE AT THIS POINT.

Please clearly state what you want the Commission to do in this case:

1. HAVE PEOPLES GAS DELETE THIS COLLECTION ACCOUNT FROM MY CREDIT FILE.
2. PAY FOR MY ECONOMIC LOSS AS A RESULT OF THEIR ERROR.

Date: 3-17-03  
(Month, day, year)

Complainant's Signature

Otis Flynn

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

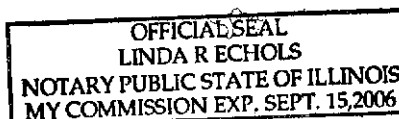
A notary public must witness the completion of this part of the form.

I, OTIS FLYNN, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) Otis Flynn

Subscribed and sworn/affirmed to before me on (month, day, year) March 17, 2003

Linda R. Echols  
Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.